



SAFER WAVERLEY PARTNERSHIP

Title: Safer Waverley Partnership (SWP) End of Year Report for 2012 to 2013

Summary and purpose:

Is to provide an overview of Partnership activity for the year April 2012 to March 2013, and to update the progress made from the 2012-2013 Action Plan.

How this report relates to the Safer Waverley Partnership's priorities:

In the year 2012-2013 the SWP action plan contained the following priorities and themes. Progress against these priorities and themes are outlined in this report.

1. Tackling Crime
 - Theme: Prevent agenda
 - Theme: Domestic Abuse
 - Theme: Acquisitive crime (burglary/ non swelling (shed breaks), vehicle crime, robbery, metal theft)

2. Building Confidence in Our Communities
 - Theme: Environmental crime such as fly-tipping, graffiti, abandoned vehicles
 - Theme: Supporting individuals with mental health issues to live in their local community
 - Theme: Supporting families
 - Theme: Supporting older residents to live safely in their local community

3. Anti-Social Behaviour & Promoting Acceptable Behaviour
 - Theme: Prevent alcohol related anti-social behaviour
 - Theme: Ensure anti-social driving is addressed in Waverley
 - Theme: Preventing people from drinking alcohol within risk drinking levels

4. Responding to change

Financial Implications: 2012/13

In 2012/13 the Partnership's total budget was £68.3k of which £61.8k related to reserves, Surrey CC contributed £3.2k to the general reserve, NHS £2.9k to the Domestic Homicide Review (DHR) and £0.4k in interest was received. £38.8k has been spent on projects undertaken in 2012/13 and £18.7k for the DHR. Funds to be carried forward into 2013/14 total £10.8k (£3.6k for DHR and £7.2k for the general reserve of which £4.3k is already allocated to projects).

Introduction:

The Safer Waverley Partnership (SWP), Community Safety Partnership (CSP) for Waverley, is required under the Police and Justice Act 2006 to produce an annual rolling three year community safety plan based on a frequent strategic assessment of levels and patterns of crime and disorder in Waverley.

Below is an overview of activity against the Partnership's priorities and themes for the year including a summary of general performance.

Tackling Crime:

During the period 1 April 2012 to 31 March 2013, there has been an overall reduction in crime within the Borough of 16.1% per cent, from 4,541 offences to 3,810 offences, in comparison with the same period 2011 to 2012.

The majority of categories of crime have shown a decrease in the number of offences most significantly domestic burglary 7.8% decrease, vehicle crime 24% decrease and violent crime 10% decrease. These crime types are all force priorities for Surrey Police and the decreases demonstrate an appropriate allocation and deployment of resources to deal with the issues. One area which shows a slight increase of 7.8% is non domestic burglary in particular shed and garage breaks. In reality this is a rise from 193 offences to 208 offences.

Reported incidents of anti-social behaviour (ASB) has also reduced across the borough by 12%. This is as a result of improved partnership working particularly around local authority housing tenants. There is also a daily reviewing process of repeat victims of ASB, this ensures that ASB issues are addressed quickly and measures are put in place to prevent further incidents.

Over the past 12 months, the Waverley Safer Neighbourhood Policing Team has continued to take a proactive approach by supporting existing and new initiatives, including:

- Ongoing Operation Weston Patrols, which are a cross border overnight operation involving Sussex and Hampshire Police Forces focussing on overnight shed and garage breaks.
- Covert enforcement visits to Licence premises on the borough by the Alcohol Enforcement Team on those premises that have been identified as having a higher number of reports of ASB and alcohol related disorder.
- Local officers are now carrying an investigative crime workload. This means that local officers have more responsibility for crime that occurs locally and can provide a more victim centric service, that really looks at the issues that are important to the local community.
- Increased use of new Automatic Number Plate Reader (ANPR) technology in policing operations. This has now been installed in some of the neighbour police vehicles and is a great tool used to tackle travelling criminality.
- Review of existing community engagement events to ensure that they are effective, and withdrawing from those events which were poorly attended. This has allowed officers to spend more time on proactive crime focused police operations.

Prevent Agenda

During this year the Community Safety Officer has continued to work with the Community Engagement Officer at Surrey Police to ensure the 'Prevent' agenda (a strategy to stop people becoming terrorists or supporting violent extremism) is integrated into the work of the Partnership.

Over the course of this year the Community Engagement Officer at Surrey Police has issued 17 letters to Waverley secondary schools and colleges informing them about the Prevent agenda. This has resulted in meetings with 8 of these schools and colleges and presentations being given at Broadwater, More House, and The Royal School. The Prevent Team attended the Farnham College's Community Safety Week and Crime Prevention Forum. Presentations are due to be carried out at the University of Creative Arts at Farnham.

On 3 December 2012 a West Surrey Division Partners Workshop was held and attendees included Local Authorities, Education and the voluntary sector.

The Community Engagement Officer (Surrey Police) attends the SWPs Co-ordination Group (COG) to provide updates on work carried out in Waverley. In turn the Officer receives updates from the SWPs Joint Action Group (JAG) and Community Incident Action Group (CIAG).

This year progress has been made to provide training to Waverley Borough Council front of house service staff and contractors. This training will be carried out in 2013-

2014 and in the long term is likely to be rolled out to all employees. It is intended this training will be extended to partners in due course.

Domestic Abuse

Domestic abuse is down by 13.5% in Waverley, from 208 offences in 2011/12 to 180 offences recorded in 2012/13. Although a reduction in crime is usually seen as being favourable, the Co-ordination Group (COG) have noted concerns that this reduction is not supported by anecdotal evidence provided by workers on the ground. As a result towards the end of this financial year the COG have commenced work on a review of domestic abuse data, including levels of referrals to Waverley's Outreach provider. An update on this work will be provided in the SWPs Quarter 1 Report.

The County Wide Domestic Abuse Communications Group has met quarterly throughout the year to ensure that communicating messages about domestic abuse is consistent across the county. The group have been responsible for creating a template of domestic abuse awareness activity and have rolled out a single Surrey Domestic Abuse website: <http://www.surreyagainstda.info/>. A sum of £1,000 has been contributed to the work of this Group.

In Waverley Domestic Abuse Week in October 2012 was supported by distributing up to date domestic abuse posters, leaflets and washroom stickers and by having a display in the reception area at the Council Offices in Godalming. Making Waves contained an article on domestic abuse. This formed part of an ongoing awareness raising activity supported at the county level. The week was also supported by a joint Eagle Radio Campaign which was aired for 2 weeks in October covering Domestic Abuse Awareness week and the week before. The campaign consisted of 3 radio clips based around financial, emotional and psychological domestic abuse. These were aired 46 times over the two weeks and 122,000 people heard the commercial on the Eagle Radio.

For 2012-13 Surrey County Councillor Pat Frost provided financial support (£1,000) to Waverley's Beyond Survival Group which supports children and women who have survived domestic abuse in Guildford and Waverley.

Domestic Homicide Reviews (DHR)

From 13th April 2011, Community Safety Partnerships (CSPs) have been required by statute to carry out a review into the circumstances where the death of a person aged 16 or over has or appears to have resulted from violence, abuse or neglect by, a) a person to whom he was related or with whom he was or had been in an intimate personal relationship, or b) a member of the same household as himself, held with a view to identifying the lessons to be learnt from the death.

During this year the Safer Waverley Partnership (SWP) carried out a DHR. The Overview Report and Action Plan was presented to the SWP Strategy Group in January 2013. It has subsequently been sent to the Home Office for approval and sign off. During the next year 2013/14 the SWP will need to ensure the Action Plan is implemented and monitored.

Building Confidence in Our Communities:

Environmental crime

Reports of fly-tipping in Waverley as received by Waverley Borough Council (WBC) has remained stable this year with 427 fly-tips being dealt with by contractors in 2011/12 and 414 in 2012/13, representing a reduction of 3%. Reports of graffiti have also remained stable with approximately 90 reports in 2011/12 and around 80 in 2012/13, representing an 11% decrease. There has been a slight increase in abandoned vehicles reported to WBC. This year there were 210 vehicles reported abandoned to WBC which is an increase of 13.5% from the previous year 2012/13 of 185. In both years 10 and 11 vehicles were removed.

Fire awareness

During the year the Community Safety Officer has been working with the West Surrey Eagle Campaign Group to develop radio clips aimed at educating people about heath land and open space fires. These radio clips have been developed, along with supporting information and will be aired at times of the year when the weather is warm and dry and outdoor fires are more common. In support of this work an article was compiled in the spring of 2013 on heath land fires and will feature in the summer edition of Making Waves Magazine.

An article went out in the spring edition of Making Waves about Home Fire Safety Visits (HFSV). The article contained information on how to obtain a HFSV and who is most at risk from fire in their home. From April 2012 to March 2013, 456 HFSV had been carried out in homes across Waverley. Of these 296 (64.9%) were to 'at risk' households (elderly, smokers, households with children and over 60s). The target for the whole of Surrey for the year was 3,000 of which 60% should be to the 'at risk' category. The overall Surrey target was exceeded with 3,320 home fire risk checks being made in total.

Surrey Fire & Rescue Service (SFRS) have used volunteers to provide advice on fire including inappropriate behaviour such as the careless use of disposable barbeques, playing with fire and what to do in the event of a fire.

A 'Fire Adapted Communities' scheme is being rolled out at Thursley to involve all in the area (living or working) to pull together to reduce the risk of wildfire and prevent fire from having such an impact on the local community.

SFRS has changed its wildfire mobilising policies to send the appropriate offroad vehicles during summer months and where the Fire Severity Index is deemed high.

High risk areas and calls to confirmed fires in the open will have an initial pre-determined attendance (PDA) of:

- A Wildfire Unit (Two specialist off road fire fighting vehicles)
- A Water Carrier
- A Fire Appliance
- A Specialist Wildfire officer

This PDA has been put in place to improve firefighter safety by getting specialist off road vehicle response on scene earlier to reduce fire development

The Safer Waverley Partnership including local operational firefighting crews and land owners have been carrying out high visibility patrols on the commons at high risk times, including bank and school holidays. Examples within the reporting period include patrols with the National Trust at the Witley Centre, Devil's Punchbowl and Frensham Common and through liaison with the military at Hankley Common.

Earlier work by South East England Wildfire Group (SEEWG) was carried out to lobby the government and work cohesively across private and public sectors to reduce the risk. It is aimed that this approach, particularly within Waverley will ensure that fire risk is incorporated in to the land management process.

Community Clean Up days

During 2012-13, 4 community clean up days were organised in Waverley by WBCs Community Development Worker, 2 in the Chantry in Farnham and 2 in Wrecclesham covering Beldham Road and Cobbetts Way areas.

The first Chantry event was held in May 2012, and 40 volunteers from Jubilee Church and local residents attended to 14 gardens, the planting was organised by Farnham Town Council's, Farnham in Bloom. Veolia and Medix contractors were appointed to take away bulky waste collections and waste electrical and metal goods.

A further youth litter pick was organised in October 2012 and 15 local young people attended to help litter pick on the estate. Veolia was appointed to remove bulky waste and old electrical goods

The Wrecclesham events were organised in June 2012 with a simple litter pick and summer party event where 30 residents and children came along to help collect rubbish. A larger event on 20 October – in conjunction with The Chantry event, offered bulky waste collection and electrical goods collection.

It is envisaged that these events will be incorporated into WBCs Housing Managements Estate Walkabout plans and will work more closely with the Police to combine these events with Environmental Visual Audits (EVAs). The events will increase to at least 4 per year with one bulky waste collection in all major housing areas.

Last year the SWP provided £378 to Veolia for the Chantry's clean up.

Waverley Family Support Project

This year the Family Support Project was successfully piloted in Waverley. Intensive outreach support was offered to 20 families over an 8 month period. 74% of households were presented with a domestic abuse issue in addition to worklessness, education and crime factors. All the families found it to be a positive experience and all were exited to lower tier services, universal services, and children's services or required no further intervention. Staff were seconded from agencies including Police, Health, YSS, Children's Services, Adult Social Care and Guildford Action for Families.

The pilot officially ended in December 2012, but there were still a number of families being supported up until February 2013 on exit plans, and the last seconded member of the team left in February.

Waverley's Family Support Team has now become part of the Surrey Family Support Programme under the Troubled Families Agenda and payment by results system. Waverley, as well as Guildford, Woking, Spelthorne, Reigate and Banstead and Elmbridge, all now have teams up and running with staff employed by the district and borough councils.

In Waverley there are 3 Family Co-ordinators, a Team Manager, and a Team Around the Family Administrator. A launch event for partners was held in March and in April/ May 2013 the team has started to receive referrals. The team will work intensively with as many families as they can for a 12 week period, after which they will be handed over to the Team Around the Family (the other professionals involved). Team Around the Family meetings will take place 6 weekly and will be chaired by the lead agency for the family. Families need to meet 2 out of the 3 government criteria and also additional discretionary criteria around domestic abuse, mental health, ex prisoner, disability, homelessness and debt.

Advice to residents

Residents received crime prevention advice in every edition of Making Waves, Waverley's resident's magazine. Three editions went out in the spring, summer and winter and contained the following articles:

- No Cold Caller advice and where to obtain door stickers.

- Home fire safety advice, including an article focusing on older and more vulnerable groups.
- Advice on protecting your sheds/ garages to burglary, offering free property marking packs.
- Promotion of the Probation's Community Payback scheme and how local communities can benefit from the labour of offenders.

Over the course of the year the Community Safety Officer has been contacted directly to send out approximately 95 No Cold Calling Packs and 53 property marking packs. Both packs are also available at libraries, Council Offices and Police front counters.

Additionally the Team have assisted Partner's initiatives by giving crime prevention advice to residents by purchasing and providing:

- Postcards encouraging residents to report possible instances of drug crime
- Items for the Crime Reduction Advisor including padlocks, bags, property marking kits, bike seat covers to deter theft of cycles and a stand.
- Miscellaneous items for the Neighbourhood Team's Youth Intervention Officer to encourage young people to interact with Police Officers.
- In support of driving anti social initiatives - signs and stickers to discourage speeding plus a tester to identify illegally tinted windscreens.
- The Licensing Team have been supplied with UV torches to identify fraudulent IDs and notes and funding to assist in their test purchases scheme to identify underage drinking.
- Attendance at Godalming Engagement Day in October 2012 (multi agency event) and support to the Godalming Photographic competition.

Community Payback

The autumn/winter 2012 edition of Making Waves contained an article about Community Payback, informing residents how local community groups and organisations such as churches and schools can benefit from the labour available from offenders on community orders from the courts. In the spring of 2013 an information poster was produced by the Community Safety Officer working with the Community Payback Co-ordinator, at Surrey and Sussex Probation Trust. It is planned to distribute this poster widely throughout Waverley to community groups including, schools, churches, sports clubs, voluntary groups, Towns/Parish Councils, community buildings during June 2013. The success of this will be monitored through the number of calls received by the Probation Service for requests for help.

Eagle Radio Campaigns

For the last 4 years, Waverley's Community Safety Officer has been working together with Community Safety representatives from Woking, Guildford and Surrey Heath to run a number of community safety campaigns via the Eagle Radio. During the year 2012/13 the West Surrey Eagle Radio Group has run 3 campaigns.

- Domestic abuse awareness – to coincide with Octobers Domestic Abuse Awareness Week
- Alcohol awareness – To coincide with Alcohol Awareness Week in November 2012.
- Anti-Social Behaviour (ASB) awareness – aired the week before and first week of the Easter school holidays in 2013.

The Alcohol and ASB campaigns were heard by 123,000 people, and the Domestic Abuse was heard by 122,000 people. The Domestic Abuse and ASB Campaign had 46 airtime spots and the Alcohol Awareness had 76 airline spots.

The SWP provided £650 in 2012-2013 towards the cost of these campaigns. Each CSP contributes the same amount.

New campaigns are planned for 2013-14; these include a new radio clip for Domestic Abuse on coercive control to reflect the Governments recent changes to the definition of Domestic Abuse. Two fire safety clips will be developed, along with a new anti-social behaviour clip.

Anti-social Behaviour & Promoting Acceptable Behaviour:

Tactical Joint Action Group (JAG)

During this year a Tactical Joint Action Group (JAG) has been successfully implemented and replaces the previous larger JAG. During this year the JAG received four nominations, three (malicious posters found in locations around the Borough, a derelict building in Farncombe and an informal car park in Cranleigh) were discussed by the group but were able to be resolved outside of the JAG remit. The fourth nomination was accepted as a JAG issue in June 2012. A sub-group was formed under the co-ordination of the Community Safety Officer, to address the problem of parking around Frensham Ponds.

CRAG

The CRAG has undertaken various initiatives in 2012/13 including School Speed Watch, attendance at Wings & Wheels, Ride it Right and the annual Road User Awareness days at 5 secondary schools within Waverley

Surrey Fire & Rescue Service Campaigns

Funding has been provided in support of various Surrey Fire & Rescue Service initiatives for young people in Waverley including the Youth Engagement Scheme (YES) and items for Fire Fighter for a Day. The Safe Drive Stay Alive event was promoted.

Review of the Junior Citizen

From April 2012 to October 2012 the Community Safety Officer undertook a review of Junior Citizen in Waverley. The SWP Strategy Group considered a full review report in October 2012 and agreed to stop holding an annual event and to focus training on issues relevant year by year. In September 2012, the Community Safety Officer organised rail safety and awareness training for 22 officers from Surrey Police Neighbourhood Team and the Youth Support Service.

Face the People

The SWP held its annual Face the People event on 14 June 2012. The event was held early evening at the Godalming Baptist Church. The Partnership Panel comprised of the following Partner representatives: Chief Executive WBC, Superintendant Neighbourhoods Western Cluster Surrey Police, Area Commander SFRS, Local Committee & Partnership Officer SCC, Public Health Officer Surrey NHS, Manager Guildford Offender Management Unit - Surrey & Sussex Probation Trust and Waverley's Member for the Surrey Police Authority.

The event was held in a 'Question Time' style. Residents were invited to submit questions in advance or on the day. The Community Safety Officer received 15 questions in advance, and answers were provided by the panel either on the night or by email by the Community Safety Officer after the event. A total of 22 people attended the event.

Alcohol Awareness

The Community Safety Officer has worked with the Surrey Drug and Alcohol Action Team (DAAT), now part of SCC Public Health, to provide some customised training for Borough Council front line officers on working with people with alcohol misuse issues. The training programme was devised and agreed in the spring of 2013 and training will take place on 25 June 2013.

Alcohol Awareness Week took place in November 2012. The SWP supported this week locally by airing an alcohol awareness radio clip on the Eagle aimed at home drinkers. In addition to this 2 week campaign, a display was put up in the reception at

the Council Offices in Godalming and a news article was put on the Council's website and Backstage.

Responding to change:

In November 2012, Surrey elected its first Police and Crime Commissioner (PCC), Kevin Hurley. The Police and Crime Commissioner has a range of responsibilities these include:

- Employing the Chief Constable
- Setting Surrey Police's priorities
- Agreeing and overseeing Surrey Police budget
- Monitoring Surrey Police's performance
- Operating an Independent Custody Visiting Scheme

The PCC replaced the work of the previous Surrey Police Authority.

During this year there were a number of notable events, the Diamond Jubilee and the Olympics and Paralympics. Activities and events were held locally in support of these.

In November 2012 the decision was made by the SWP to reduce the total hours of Community Safety Officer time from 48.5 hours a week to 37 hours a week. This resulted in the loss of one part time Community Safety Officer post from 1 April 2013.

The SWP has continued to work with neighbouring CSPs in order to share best practice and obtain economies of scale and share resources where it can. The West Surrey CSO Group was formed during this year for this purpose and meets quarterly. The Eagle Radio Group is also an example of this.

Ongoing and New Activities:

There are a number of key areas where the work undertaken in 2012-13 will be carried on into 2013-14. Some of these areas have already been mentioned in this report, notably, training for officers on 'Prevent', monitoring and implementing the DHR, reviewing Domestic Abuse, distribution of Community Payback poster/leaflet, Alcohol Training for Borough Council front line officers and the roll out of new Eagle radio campaigns around fire safety, anti-social behaviour and domestic abuse.

New areas of work for the Partnership include the introduction of an annual Police and Crime Summit at the local Borough level. This will replace previous Face the People sessions. It is envisaged the first one will take place over the winter of 2013/14.

The new Action Plan for 2013-14 contains details of actions and priorities for the SWP during this year.

Conclusion:

The SWP has made good progress against its rolling three year action plan over the year. Crime levels in Waverley remain low and have seen reductions across many crime types.

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